

31 March 2026
ATT: Whom it may concern

Re: Service Letter: Donovan Marais (ID: 7608055005089)

Dear Sir/Madam,

This letter serves to confirm that Donovan Marais was employed by Netcash from 1 January 2006 to 30 April 2026, completing 20 years of dedicated service to the organisation.

During his tenure, Donovan held several progressively senior roles, culminating in his position as **Integrations Architect**. In this capacity, he played a key role in the design, development, and support of integration solutions between Netcash web services and a wide range of third-party systems.

Donovan was instrumental in shaping our integration architecture, ensuring scalable, reliable, and secure connectivity for clients and partners. His deep technical expertise, problem-solving ability, and strong understanding of system integration principles contributed significantly to the stability and evolution of our platform. He was also a valued resource to both internal teams and external stakeholders, consistently demonstrating professionalism, accountability, and a collaborative approach.

Over his 20 years with Netcash, Donovan built a reputation as a dependable and knowledgeable professional, and his long-standing contribution has had a meaningful impact on the business.

We sincerely thank Donovan for his years of service and commitment, and we wish him every success in his future endeavours.

Should you require any further information, please do not hesitate to contact me in writing at the email address below.

Yours sincerely,

A handwritten signature in black ink, appearing to read "C. Pittaway", written over a circular stamp that contains the name "Charles Pittaway".

Charles Pittaway
Chairman

charles.pittaway@netcash.co.za